

GENERAL CRUISE DETAILS & HOUSE RULES

1. CAPACITY & CREW

- **Guest Capacity:** Our cruises accommodate up to 10 **passengers** (recommended: 2–6 for maximum comfort).
- **Onboard Crew:** For your safety and service, every cruise includes a professional **Skipper and a Hostess**.

2. OPERATING HOURS

- **May – August**
DAY CRUISES: 10:00 AM – 8:00 PM
NIGHT CRUISES: 8:00 PM – 11:00 PM
- **April & September**
DAY CRUISES: 10:00 AM – 7:00 PM
NIGHT CRUISES: 7:00 PM – 11:00 PM
- **October**
DAY CRUISES: 10:00 AM – 6:00 PM
NIGHT CRUISES: 6:00 PM – 11:00 PM

3. PAYMENT & CANCELLATION

- **Deposit:** Depending on the booking partner, payment method, cruise type, and other service details, an advance payment ranging from a minimum of 20% up to the full total amount is required upon booking.
Any remaining balance can be settled in **cash** (EUR, USD or RSD) upon boarding (**we do not accept cards onboard!**), or paid in advance via bank transfer.
- **Accepted Currencies:** We accept **RSD, €, \$**
- **Cancellation Policy:** The deposit is **non-refundable** in the event of cancellation by the guest for any reason.
- **Weather Policy:** If canceled due to weather (**Skipper's decision**), a new date will be scheduled or the deposit will be **fully refunded**.
- **Guest Delays:** The cruise duration is fixed according to the confirmed booking. **In the event of guest lateness, the tour will not be extended.** The cruise will end at the originally scheduled time to ensure subsequent bookings are not affected. **In case of guest delay, no discount or partial refund of the amount paid is possible due to shortened cruise duration.**

4. BOARDING & HOUSE RULES

- **Footwear:** To protect the deck, **high heels or crampons are strictly prohibited**.
- **Child Safety on Board:** Children under the age of 12 must be under the constant **and continuous supervision of a parent or designated adult companion at all times**.

- **Pets:** For maintenance and hygiene reasons, **pets are not allowed** on board.
- **Alternative Disembarkation:** Should you choose to end your cruise at a different location, please inform the Skipper immediately upon boarding. In such cases, the **total duration of your cruise will be shortened** by the time required for the boat to return to its home marina from your drop-off point.

5. FOOD & BEVERAGES

- **Outside Food & Drink:** Guests are **not permitted** to bring their own food or beverages on board.
- **Onboard Bar:** A wide selection of additional alcoholic and non-alcoholic drinks is available on board. Please check current drink stock when booking.
- **The “Free Drinks”** offer refers to a **total quantity per cruise, not per individual passenger**. The total number of free drinks provided is **determined by the duration of your cruise**.
- **Food on board:** It is possible to pre-order a charcuterie board for 2 persons at extra cost. Ingredients: premium naturally air-dried domestic Njeguški prosciutto, a selection of the finest cheeses (Livanjski, goat cheese, etc.), cherry tomatoes, olives, and crackers.
- **Riverside restaurants:** We can organize lunch or dinner at some of the best Belgrade floating restaurants (splavovi). Meals can be booked in advance or decided spontaneously during the cruise. **Note: Time spent in the restaurant counts toward total chartered cruise duration if the boat waits for you to continue the tour.**

6. CAR TRANSFERS

- **Complimentary Pickup: One-way** high-class car transfer from your accommodation to the departure point is included for up to **4 passengers** within the **Belgrade Urban GREEN Zone**.
- **Eligibility:** Free car transfer refers **only to cruises of 3 hours or longer**.
- **Additional Transfers:** For all other transfers not included in the free service (transfers outside the free zone, or return trips, and for 1 or 2 hours cruises), it is possible to arrange transportation at an additional cost.

7. NIGHT OUT SPECIAL NOTE

The availability of the "Night Out" service depends on the current operational status and availability of the river clubs. **Customers are strictly required to verify availability with us** directly before making a booking for this service.

SERVICES SPECIFICATIONS

BELGRADE RIVER CRUISE	
CRUISE TYPE	CRUISE LENGTH
DAY	1 HOUR
	2 HOUR
	3 HOUR
	4 HOUR
	ALL DAY(< 8 hours)
NIGHT CRUISE	1 HOUR
	2 HOUR

GENERAL CRUISE DETAILS				
OPERATING HOURS		NO OF PASSENGERS		CREW MEMBERS
from	until	recomm.	max	
10:00h	18:00/20:00h	2 - 6	10	2
10:00h	18:00/20:00h	2 – 6	10	2
10:00h	18:00/20:00h	2 – 6	10	2
10:00h	18:00/20:00h	2 – 6	10	2
10:00h	18:00/20:00h	2 – 6	10	2
18:00/20:00h	23:00h	2 – 6	10	2
18:00/20:00h	23:00h	2 – 6	10	2

BELGRADE RIVER CRUISE	
CRUISE TYPE	CRUISE LENGTH
DAY	1 HOUR
	2 HOUR
	3 HOUR
	4 HOUR
	ALL DAY (< 8 hours)
NIGHT CRUISE	1 HOUR
	2 HOUR

CAR TRANSFER DETAILS				
FREE CAR TRANSFER	FREE ZONE	CARS	MAX PAS.	PAID CAR TRANSFER
-	Please check "CAR TRANSFER ZONES & PRICES"	High-Middle class limousines (Škoda Superb, Audi A6)	4	Please check "CAR TRANSFER ZONES & PRICES"
-			4	
1 way			4	
1 way			4	
1 way			4	
-			4	
-			4	

BELGRADE RIVER CRUISE	
CRUISE TYPE	CRUISE LENGTH
DAY	1 HOUR
	2 HOUR
	3 HOUR
	4 HOUR
	ALL DAY (< 8 hours)
NIGHT CRUISE	1 HOUR
	2 HOUR

FOOD & DRINKS		
FREE DRINKS		DRINKS FOR SALE
total	included	
2	Please check stocks when booking (wines, champagnes and cocktails are not included)	Please check "DRINK PRICE LIST "
4		
6		
8		
12		
2		
4		

BELGRADE RIVER CRUISE	
CRUISE TYPE	CRUISE LENGTH
DAY	1 HOUR
	2 HOUR
	3 HOUR
	4 HOUR
	ALL DAY (<8 hours)
NIGHT CRUISE	1 HOUR
	2 HOUR

PRICE	
TOTAL PRICE WITHOUT PROVISIONS	
(price to be paid to us)	
	149,00 €
	199,00 €
	279,00 €
	329,00 €
	539,00 €
	159,00 €
	219,00 €